



ZONING PERMIT OR SITE PLAN REVIEW SURVEY

In an effort to improve our procedures and processes, we are looking for feedback from those who have experienced the Site Plan Review process. This survey will assist City personnel to learn from Residents, Clients, and Contractors about the efficiency and effectiveness of our existing Site Plan Review process and update as needed. Thank you for your participation.

Date: _____

Please indicate the category to which you belong:

- Resident
- Contractor
- Commercial Property Owner
- Business Owner
- Other: _____

Did you find the Site Plan Review process to be well organized and easy to navigate?

- Yes
- No, please explain: _____

How did you find the pace of the Site Plan Review process?

- Too fast; Difficult to keep up
- Quick and efficient
- Medium
- Slower than most communities
- No action: Requiring my constant intervention to move the process along.

Do you feel that the Planning Commission was thorough; Understanding your concerns and addressing all of the important and relevant items?

- Yes
- No, please explain: _____

Were the City Staff and/or the Planning Commission responsive to your questions, comments, and concerns?

- Yes
- They tried, but lacked sufficient knowledge or skills to address my issue.
- No

Do you feel that the Planning Commission was thorough; Understanding your concerns and addressing all of the important and relevant items?

- Yes
- No, please explain: _____

Do you feel that the final decision was consistent with the governing guidelines of the Site Plan Review process?

- Yes
- No, please explain: _____