



UTILITIES

The Utility Office prepares and mails electric, water, sewer, and garbage bills for the City of Escanaba. We also assist our residents and customers in matters related to the following:

- Billing and outstanding balances
- New customer accounts
- Changes to existing accounts
- Shut offs due to non-payment
- Issues related to high or low usage
- Stopped meters
- Payment plans and customer credit issues
- Move ins and move outs
- Vouchers and vendor payments
- Service calls
- Meter reading

New customers are required to pay a minimum deposit of \$200.00. Account transfers are assessed fees of \$10.00 to \$25.00 depending on the nature of the transfer.

For utility billing questions, new connections, disconnects, or meter installation, call the Utility Department at 786-0552.

Customers can pay their utility bills online at www.escanaba.org.

Updated 8/17/17